

List of the steps the FRAISA Group is currently taking in relation to coronavirus – March 18, 2020

All of these steps apply until revoked by FRAISA Group management

1. Business trips abroad are not allowed.
2. Within your country, do not use public transport at peak times if you can avoid it.
3. Reduce business trips within your own country to a minimum, and only undertake them if very urgent, essential, and agreed on by your management. Meetings and discussions should generally take place using electronic media.
4. There is now a general ban on visitors at our sites. This measure applies to all of our branches. Exceptions can be allowed by management under certain circumstances. For such visits, the visitor form (version March 18, 2020) must be signed. Visitors may only be received if the signed form has been delivered at least 24 hours in advance of the visit, and if the visit is approved by management. The host is responsible for checking and forwarding the form. In the case of repeat visits, the requesting person or entity is responsible. If the form is not received in time, entry should not be permitted.
5. Regarding private and business activities, we urgently request that you rigorously adhere to the rules and behavior laid down by your local governments and health authorities. In this way we can all contribute significantly to helping our health-care systems withstand the impending wave, and save lives.
6. We also advise strongly against private travel, in line with point 3. If you travel abroad, please tell your supervisors or HR department beforehand.
7. Employees with flu symptoms (difficulty breathing, cough or fever of 37.5°C or higher) must stay at home. Inform your supervisors and HR department by telephone. Contact your family physician by phone and discuss what to do next.
8. All of our sites must continue to be cleaned and disinfected carefully until further notice.
9. Catalog training courses for FRAISA sales representatives and marketing partners, as well as customer seminars, will now be run as webinars.
10. Sales representative travel has now been suspended in all of our countries with the exception of FRAISA USA. In some cases this has been done because of state regulations, in others for reasons of practicability, because it is getting increasingly difficult to arrange appointments. This measure also protects our sales staff. Sales representatives will now be working from home. Meetings and conversations will generally be held using electronic media.

11. People who are especially at risk, which includes over-65s, and people with existing illnesses (high blood pressure, chronic respiratory disease, diabetes, illnesses and therapies that weaken the immune system, cardiovascular disease, cancer) and pregnant women are to be protected especially carefully. People belonging to these risk groups should not come to work at the company until further notice. Anybody still at work and belonging to one of these groups is asked to contact their supervisors immediately.
12. Wherever possible, we are trying to arrange for people to work from home in order to support governmental measures and flatten the corona wave. Ideally, this will be done in conjunction with split office concepts, so that whole teams are not affected in the event of a corona infection. The split concept should also be applied in the operational area (production) wherever possible.
13. People working from home in coordination with their supervisors should hold to local working regulations governing home office work.
14. Because of the large number of people who belong to the risk groups, it will become very difficult to keep production volumes high over the coming weeks and perhaps months. It will be essential to strive for pragmatic solutions and share the burden in solidarity. Our aim is to keep being able to supply our customers, even under these difficult conditions – especially because, if we fail to do so, we may lose some customers permanently.

Best wishes,



Josef Maushart, VRP & CEO FRAISA Group